Text Mining

Department of Computer Science University of Liverpool

February 27, 2019

COMP 527: Text Mining

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Overview



Introduction

- Some examples
- Definition and Challenges
- Steps in text mining

Preprocessing

- Tokenisation
- Stemming
- Stopword Removal
- Sentence Segmentation

3 Part-Of-Speech (POS) Tagging

- Rule-based Methods
- Probabilistic Models



Simple Question: Why do dogs howl at the moon?

← → C 🔒 https://www.google.com/search?q=why+do+dogs+howl+at+the+moon&rlz=1C1CHBF_en-GBGB823GB823&oq=w

Google	why do dogs howl at the moon					
	All Images Maps Videos News More Settings Tools					
	About 7,230,000 results (0.62 seconds)					
	They do tend to howl more as darkness is falling, or morning is coming. That might be why people think they're howling at the moon . They also tip their heads back, adding to that impression. Dogs still have some wolf behavior, so some howl . Why do dogs or wolves howl at the moon when it UCSB Science Line scienceline.ucsb.edw/getkey.php?key=340					
	About this result III Feedback					
	People also ask					

Why do dogs and wolves howl at the moon?	~
When a dog howls does it mean death?	~
What does it mean when a dog is howling?	~
Why does my dog bark at the moon?	~

Feedback

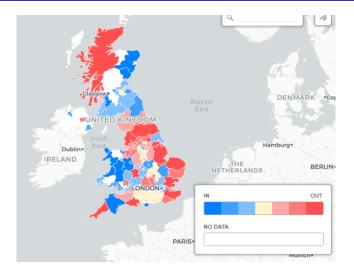
Why Do Dogs Howl At The Moon? - Dogtime

https://dogtime.com/dog-health/dog.../22207-why-do-dogs-howl-at-the-moon -

Wolves are the ancestors of our indoor pups, and they're known for howling at the moon. ... Wolves are nocturnal, and they need to communicate, so they howl at night. They also throw their heads back

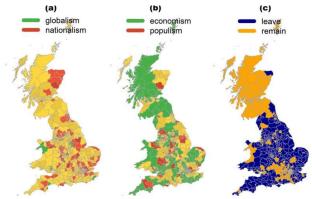
COMP 527: Text Mining

Text Mining Around Us - Sentiment Analysis



source: https://www.jellyfish.co.uk/news-and-views/update-eureferendum-campaigns-seem-to-be-causing-little-impact

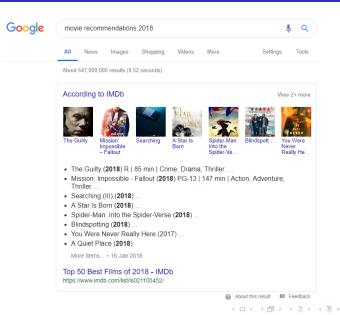
Text Mining Around Us - Opinion Mining



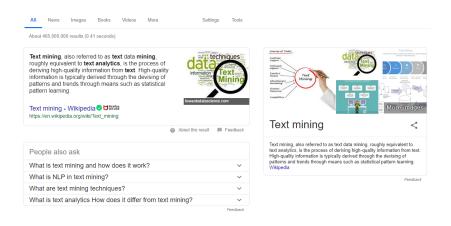
Color-coded heat map of UK parliamentary constituencies (see legend), In graphics (a) and (b), green is used for constituencies showing majority conomic and globalist sentiment, and red is used for constituencies showing majority populist and nationalist sentiment. Yellow is the result of adding green to red, with these constituencies somewhere in the middle of the scales. Graphic (c) shows voting patterns in the referendum. Credit: Dr. Marco Bastos and Dr. Dan Mercea

source: https://phys.org/news/2018-04-brexit-debate-twitter-driven-economic.html

Text Mining Around Us - Movie Recommendation Systems



Text Mining Around Us - Document Summarization



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- Text mining
 - process of extracting interesting and non-trivial patterns or knowledge from unstructured text documents [Tan et al., 1999].
 - a.k.a text data mining [Hearst, 1997],
 - knowledge discovery from textual databases [Feldman and Dagan, 1995]
 - text analytics application to solve business problems

Text Mining - Challenges

- Unorganized form of data
 - semi-structured or unstructured
- Deriving semantics from content
 - ambiguities at different levels lexical, syntactic, semantic and pragmatic
 - Text has multiple interpretations Teacher Strikes Idle Kids Violinist linked to JAL crash blossoms
 - Word sense ambiguity Red Tape Holds Up New Bridges
- Non-standard English
 - language in Tweets
 - SOO PROUD of what U accomp.

New Words

- 850 new words added dictionary at Merriam-Webster.com in 2018
- Cryptocurrency
- Chiweenie a cross between a Chihuahua and a dachshund
- Dumpster fire a disastrous event
- Idioms
 - dark horse; get cold feet
- Combining information from multi-lingual texts
- Integrate domain knowledge



source: http://openminted.eu/text-mining-101/

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- Tokenisation
- Stemming
- Stopword Removal
- Sentence Segmentation

- Process of splitting text into words
- What is a word?

string of contiguous alphanumeric characters with space on either side; may include hyphens and apostrophes, but no other punctuation marks [Kučera and Francis, 1967].

• Useful clue - space or tab (English)

- Periods
 - usually helps if we remove them
 - but useful to retain in certain cases such as \$22.50; Ed.,
- hypenation
 - useful to retain in some cases e.g., state-of-the-art
 - better to remove in other cases e.g., gold-import ban, 50-year-old
- Single apostrophes
 - useful to remove them e.g., is'nt, didn't
- space may not be a useful clue all the time
- sometimes we want to use words separated by space as 'single' word
- For example:
 - San Francisco
 - University of Liverpool
 - Danushka Bollegala

• Regular Expressions Cheatsheet

REGEX	NOTE	EXAMPLE	EXPLANATION
\s	white space	\d\s\d	digit space digit
\s	not white space	\d\\$\d	digit non-whitespace digit
\d	digit	\d\d-\d\d-\d\d\d	SSN
\D	not digit	מ/מ/מ	three non-digits
\w	word character (letter, number, or _)	/w/w/w	three word chars
\w	not a word character	\w\w\w	three non-word chars
[]	any included character	[a-z0-9#]	any char that is a thru z, 0 thru 9, or #
[^]	no included character	[^xyx]	any char but x, y, or z
*	zero or more	\w*	zero or more words chars
+	one or more	\d+	integer
?	zero or one	\d\d\d-?\d\d-?\d\d\d	SSN with dashes being optional
1	or	/w//d	word or digit character

"""'When I'M a Duchess,' she said to herself, (not in a very hopeful tone raw =though), 'I won't have any pepper in my kitchen AT ALL. Soup does very well without--Maybe it's always pepper that makes people hot-tempered. ... """ import re print re.split(r' ', raw) ["'When", "I'M", 'a', "Duchess,'", 'she', 'said', 'to', 'herself,', '(not', 'in', 'a', 'very', 'hopeful', 'tone\n\t\t', '', 'though),', "'I", "won't", 'have', 'any', 'pepper', 'in', 'my', 'kitchen', 'AT', 'ALL.', 'Soup', 'does', 'very\n\t\t', '', 'well', 'without--Maybe', "it's", 'always', 'pepper', 'that', 'makes', 'people', "hot-tempered.'..."] print re.split(r'[\t\n]+', raw) ["'When", "I'M", 'a', "Duchess,'", 'she', 'said', 'to', 'herself,', '(not', 'in', 'a', 'very', 'hopeful', 'tone', 'though),', "'I", "won't", 'have', 'any', 'pepper', 'in', 'my', 'kitchen', 'AT', 'ALL.', 'Šoup', 'does', 'very', 'well', 'without--Maybe', "it's", 'always', 'pepper', 'that', 'makes', 'people', "hot-tempered,'..."] print re.findall(r"\w+ (?:[-']\w+)*|'|[-.(]+|\S\w*", raw) ["'", 'When ', 'I', "'", 'M ', 'a ', 'Duchess', ',', "'", 'she ', 'said ', 'to ', 'herself', ',', '(', 'not ', 'in ', 'a ', 'very ', 'hopeful ', 'tone', 'though', ')', ',', "'", 'I ', 'won', "'", 't ', 'have ', 'any ', 'pepper ', 'in ', 'my ', 'kitchen ', 'AT ', 'ALL', '.', 'Soup ', 'does ', 'very', 'well ', 'without', '--', 'Maybe ', 'it', "'", 's ', 'always ', 'pepper ', 'that ', 'makes ', 'people ', 'hot', '-', 'tempered', ',', "'", '...']

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1 2 3	<pre>raw = """'When I'M a Duchess,' she said to herself, (not in a very hopeful tone though), 'I won't have any pepper in my kitchen AT ALL. Soup does very well withoutMaybe it's always pepper that makes people hot-tempered,'"""</pre>
45	noth to parcor jor - llik/stanford parcor jor!
6	path_to_parser_jar = 'lib/stanford-parser.jar' path_to_models_jar = 'lib/stanford-parser-3.5.1-models.jar'
8	# POS Tagger
9	from nltk.tokenize.stanford import StanfordTokenizer
10	<u>tokenizer</u> = StanfordTokenizer(path_to_parser_jar)
11	
12 13	<pre>tokenized_text = [tokenizer].tokenize(raw) print tokenized text</pre>
14	pint tokenized_text
15	[u'`', u'When', u'I', u"'M", u'a', u'Duchess', u',', u"'", u'she', u'said', u'to',
16	\overline{u} 'herself', u',', u'-LRB-', u'not', u'in', u'a', u'very', u'hopeful', u'tone', u'though',
17	u'-RRB-', u',', u"'", u'I', u'wo', u"n't", u'have', u'any', u'pepper', u'in', u'my',
18	u'kitchen', u'AT', u'ALL', u'.', u'Soup', u'does', u'very', u'well', u'without', u'',
19	u'Maybe', u'it', u"'s", u'always', u'pepper', u'that', u'makes', u'people', u'hot-tempered',
20	u',', u"'", u'']

- Tokenisation turns out to be more difficult than one expects
- No single solution works well
- Decide what counts as a token depending on the application domain

- SPACY a relatively new package for "Industrial strength NLP in Python".
- Developed by Matt Honnibal at Explosion AI
- Designed with applied data scientist in mind
- SPACY supports:
 - Tokenisation
 - Lemmatisation
 - Part-of-speech tagging
 - Entity recognition
 - Dependency parsing
 - Sentence recognition
 - Word-to-vector transformations

SPACy - Feature Comparison

	SPACY	SYNTAXNET	NLTK	CORENLP
Programming language	Python	C++	Python	Java
Neural network models	0	0	⊗	Ø
Integrated word vectors	0	8	⊗	8
Multi-language support	0	0	S	0
Tokenization	0	0	S	0
Part-of-speech tagging	0	0	S	0
Sentence segmentation	0	0	S	0
Dependency parsing	0	0	⊗	0
Entity recognition	0	8	S	Ø
Coreference resolution	8	8	8	0

source: https://spacy.io/usage/facts-figures

SYSTEM	YEAR	LANGUAGE	ACCURACY	SPEED (WPS)
spaCy v2.x	2017	Python / Cython	92.6	n/a 🔋
spaCy v1.x	2015	Python / Cython	91.8	13,963
ClearNLP	2015	Java	91.7	10,271
CoreNLP	2015	Java	89.6	8,602
MATE	2015	Java	92.5	550
Turbo	2015	C++	92.4	349

source: https://spacy.io/usage/facts-figures

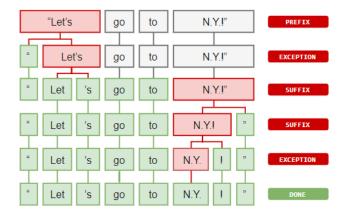
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	ABSOLUTE (MS PER DOC) RELATIVE (TO SPACY)					()
SYSTEM	TOKENIZE	TAG	PARSE	TOKENIZE	TAG	PARSE
spaCy	0.2ms	1ms	19ms	1x	1x	1x
CoreNLP	0.18ms	10ms	49ms	0.9x	10x	2.6x
ZPar	1ms	8ms	850ms	5x	8x	44.7x
NLTK	4ms	443ms	n/a	20x	443x	n/a

source: https://spacy.io/usage/facts-figures

- Tokenizes text into words, puntuations and so on.
- Applies rules specific to each language
- Step 1: Split raw text based on whitespace characters (text.split(' '))
- Step 2: Processes each substring from left to right and performs two checks:
 - Does the substring match a tokenizer exception rule
 - e.g., "don't" ==> no whitespace ==> but split into two tokens "do" and "nt
 - "U.K." ==> remain as one token

Tokenization in SPACY



source: https://spacy.io/usage/spacy-101

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Tokenization in SPACY



source: https://spacy.io/usage/spacy-101

Tokenization in SPACY

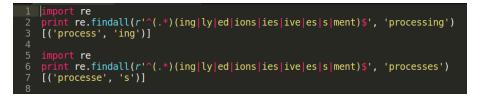
TEXT	LEMMA	POS	TAG	DEP	SHAPE	ALPHA	STOP
Apple	apple	PROPN	NNP	nsubj	Xxxxx	True	False
is	be	VERB	VBZ	aux	xx	True	True
looking	look	VERB	VBG	ROOT	xxxx	True	False
at	at	ADP	IN	prep	××	True	True
buying	buy	VERB	VBG	pcomp	XXXX	True	False
U.K.	u.k.	PROPN	NNP	compound	x.x.	False	False
startup	startup	NOUN	NN	dobj	xxxx	True	False
for	for	ADP	IN	prep	ххх	True	True
\$	\$	SYM	\$	quantmod	\$	False	False
1	1	NUM	CD	compound	d	False	False
billion	billion	NUM	CD	pobj	xxxx	True	False

source: https://spacy.io/usage/spacy-101

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- Removal of inflectional ending from words (strip off any affixes)
 - $\bullet\,$ connections, connecting, connect, connected $\rightarrow\,$ connect
- Problems
 - Can conflate semantically different words
 - Gallery and gall may both be stemmed to gall
- Lemmatization: a further step to ensure that the resulting form is a word present in a dictionary

Regular Expressions for Stemming



- note that the star operator is "greedy"
- the .* part of expression tries to consume as much as the input as possible
- for non-greedy version of the star operator = *?

```
9 import re
10 print re.findall(r'^(.*?)(ing|ly|ed|ions|ies|ive|es|s|ment)$', 'processes')
11 [('process', 'es')]
12
13
```

```
import nltk, re
def stem(word):
    regexp = r'^{(.*?)}(ing||v||ed||ions||ies||ive||es||s||ment|)?
    stem, suffix = re.findall(regexp, word)[0]
    return stem
raw = """DENNIS: Listen, strange women lying in ponds distributing swords
         is no basis for a system of government. Supreme executive power derives from
         a mandate from the masses, not from some farcical aquatic ceremeony."""
tokens = nltk.word tokenize(raw)
print [stem(t) for t in tokens]
['DENNIS', ':', 'Listen', ',', 'strange', 'women', 'ly', 'in', 'pond', 'distribut', 'sword',
'i', 'no', 'basi', 'for', 'a', 'system', 'of', 'govern', '.', 'Supreme', 'execut', 'power',
'deriv', 'from', 'a', 'mandate', 'from', 'the', 'mass', ',', 'not', 'from', 'some',
 'farcical', 'aquatic', 'ceremeony', '.']
```

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```
import nltk, re
def stem(word):
     regexp = r'^(.*?)(ing|ly|ed|ions|ies|ive|es|s|ment)?$'
     stem. suffix = re.findall(regexp, word)[0]
    return stem
raw = """DENNIS: Listen, strange women lying in ponds distributing swords
          is no basis for a system of government. Supreme executive power derives from
          a mandate from the masses, not from some farcical aquatic ceremeony."""
tokens = nltk.word tokenize(raw)
print [stem(t) for t in tokens]
['DENNIS', ':', 'Listen', ',', 'strange', 'women', 'ly', 'in', 'pond', 'distribut', 'sword',
'i', 'no', 'basi', 'for', 'a', 'system', 'of', 'govern', '.', 'Supreme', 'execut', 'power',
 'deriv', 'from', 'a', 'mandate', 'from', 'the', 'mass', ',', 'not', 'from', 'some',
 'farcical'. 'aquatic'. 'ceremeonv'. '.']
```

Problems

- RE removes 's' from 'ponds', but also from 'is' and 'basis'
- produces some non-words like 'distribut', 'deriv'

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NLTK Stemmers

- NLTK provides several off-the-shelf stemmers
- Porter and Lancaster stemmers have their own rules for stripping affixes

```
import nltk, re
   raw = """DENNIS: Listen, strange women lying in ponds distributing swords
              is no basis for a system of government. Supreme executive power derives from
4
              a mandate from the masses, not from some farcical aquatic ceremeony."""
   porter = nltk.PorterStemmer()
   lancaster = nltk.LancasterStemmer()
   tokens = nltk.word tokenize(raw)
   print [porter.stem(t) for t in tokens]
   [u'denni', ':', 'listen', ',', u'strang', 'women', u'lie', 'in', u'pond', u'distribut',
    u'sword', 'is', 'no', u'basi', 'for', 'a', 'system', 'of', u'govern', '.', u'suprem',
    u'execut', 'power', u'deriv', 'from', 'a', u'mandat', 'from', 'the', u'mass', ',', 'not',
    'from', 'some', u'farcic', u'aquat', u'ceremeoni', '.']
   print [lancaster.stem(t) for t in tokens]
   ['den', ':', 'list', ',', 'strange', 'wom', 'lying', 'in', 'pond', 'distribut', 'sword',
'is', 'no', 'bas', 'for', 'a', 'system', 'of', 'govern', '.', 'suprem', 'execut', 'pow',
'der', 'from', 'a', 'mand', 'from', 'the', 'mass', ',', 'not', 'from', 'som', 'farc',
   'aqu', 'ceremeony', '.']
```

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- Provides some improvement for IR performance (especially for smaller documents).
- Very useful for some queries, but on an average does not help much.
- Since improvement is very minimal, often IR engines does not use stemming.

- Removal of high frequency words
- Most common words such as articles, prepositions, and pronouns etc. does not help in identifying meaning

а	an	and	are	as	at	be	by	for	from
has	he	in	is	it	its	of	on	that	the
to	was	were	will	with					

Figure: A stop list of 25 semantically non-selective words which are common in Reuters-RCV1

- Classic Method
 - removing stop-words using pre-compiled lists
- Zipf's law (Z-methods)
 - frequency of a word is inversely proportional to its rank in the frequency table
 - remove most frequent words
- Mutual Information Method
 - supervised method that computes mutual information between a given term and a document class
 - low mutual information suggests low discrimination power of the term and hence should be removed

- Divide text into sentences
- Involves identifying sentence boundaries between words in different sentences
- *a.k.a* sentence boundary detection, sentence boundary disambiguation, sentence boundary recognition
- Useful and necessary for various NLP tasks such as
 - sentiment analysis
 - relation extraction
 - question answering systems
 - knowledge extraction

- Heuristic methods
- Statistical classification trees [Riley, 1989]
 - probability of a word occurring before or after a boundary, case and length of words
- Neural Networks [Palmer and Hearst, 1997]
 - POS distribution of preceding and following words
- Maximum entropy model [Mikheev 1998]

Sentence Segmentation - Using SPACY

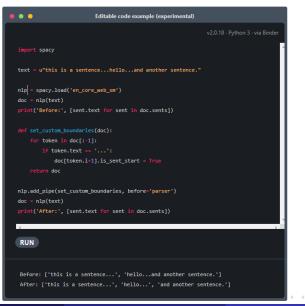


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Image: A matrix of the second seco

Sentence Segmentation - Using SPACY



- Task of tagging POS tags (Nouns, Verbs, Adjectives, Adverbs, ...) for words
- POS tags provide lot of information about a word
 - knowing whether a word is **noun** or **verb** gives information about neighbouring words
 - nouns are preceded by determiners; adjectives and verbs by nouns
 - useful for Named entity recognition; Machine Translation; Parsing; Word sense disambiguation
- Given a word, we assume it can belong to only of the POS tags.
- POS Tagging problem
 - Given a sentence $S = w_1 w_2 \dots w_n$ consisting of *n* words, determine the corresponding tag sequence $P = P_1 P_2 \dots P_n$

- Words often have more than one POS: e.g., back
 - The <u>back</u> door = adjective (JJ)
 - On my <u>back</u> = noun (NN)
 - *Win the voters <u>back</u>* = adverb (RB)
 - Promised to <u>back</u> the bill = verb (VB)

POS Tagging - Tagset

Tag	Description	Example	Tag	Description	Example
CC	coordin. conjunction	and, but, or	SYM	symbol	+,%, &
CD	cardinal number	one, two	TO	"to"	to
DT	determiner	a, the	UH	interjection	ah, oops
EX	existential 'there'	there	VB	verb base form	eat
FW	foreign word	mea culpa	VBD	verb past tense	ate
IN	preposition/sub-conj	of, in, by	VBG	verb gerund	eating
JJ	adjective	yellow	VBN	verb past participle	eaten
JJR	adj., comparative	bigger	VBP	verb non-3sg pres	eat
JJS	adj., superlative	wildest	VBZ	verb 3sg pres	eats
LS	list item marker	1, 2, One	WDT	wh-determiner	which, that
MD	modal	can, should	WP	wh-pronoun	what, who
NN	noun, sing. or mass	llama	WP\$	possessive wh-	whose
NNS	noun, plural	llamas	WRB	wh-adverb	how, where
NNP	proper noun, sing.	IBM	\$	dollar sign	\$
NNPS	proper noun, plural	Carolinas	#	pound sign	#
PDT	predeterminer	all, both	**	left quote	' or "
POS	possessive ending	's	"	right quote	' or "
PRP	personal pronoun	I, you, he	(left parenthesis	[, (, {, <
PRP\$	possessive pronoun	your, one's)	right parenthesis],), }, >
RB	adverb	quickly, never	,	comma	,
RBR	adverb, comparative	faster		sentence-final punc	.1?
RBS	adverb, superlative	fastest	:	mid-sentence punc	:;
RP	particle	up, off			

Figure: Penn Treebank POS Tags

- Brown Corpus standard corpus used for POS tagging task
- first text corpus of American English
- published in 1963-1964 by Francis and Kucera
- consists of 1 million words (500 samples of 2000+ words each)
- Brown corpus is PoS tagged with Penn TreeBank tagset.
- ullet pprox 11% of the word types are ambiguous with regard to POS
- $\bullet\,\approx\,40\%$ of the word tokens are ambiguous
- ambiguity for common words. e.g. that
 - I know that he is honest = preposition (IN)
 - Yes, that play was nice = determiner (DT)
 - You can't to **that** far = adverb (RB)

Symbolic

- Rule-based
- Transformation-based
- Probabilistic
 - Hidden Markov Models
 - Maximum Entropy Markov Models
 - Conditional Random Fields

- An example of Transformation-Based Learning
 - Basic idea: do a quick job first (using frequency), then revise it using contextual rules.
 - Painting metaphor from the readings
- Very popular (freely available, works fairly well)
- A supervised method: requires a tagged corpus

- Start with simple (less accurate) rules...learn better ones from tagged corpus
 - Tag each word initially with most likely POS
 - Examine set of transformations to see which improves tagging decisions compared to tagged corpus
 - Re-tag corpus using best transformation
 - Repeat until, e.g., performance doesn't improve
 - Result: tagging procedure (ordered list of transformations) which can be applied to new, untagged text

Automatic POS Tagging: Brill Tagger - Example

- Examples:
 - They are expected to race tomorrow.
 - The race for outer space.
- Tagging algorithm:
 - 1. Tag all uses of "race" as NN (most likely tag in the Brown corpus)
 - They are expected to race/NN tomorrow
 - the race/NN for outer space
 - Use a transformation rule to replace the tag NN with VB for all uses of "race" preceded by the tag TO:
 - They are expected to race/VB tomorrow
 - the race/NN for outer space

```
Rules:
NN -> NNP if the tag of words i+1...i+2 is 'NNP'
NN -> VB if the tag of the preceding word is 'TO'
NN -> VBD if the tag of the following word is 'DT'
NN -> VBD if the tag of the preceding word is 'NNS'
NN -> JJ if the tag of the preceding word is 'DT', and the tag of the followi
ng word is 'NN'
NN -> NNP if the tag of the preceding word is 'NN', and the tag of the follow
ing word is ','
NN -> NNP if the tag of words i+1...i+2 is 'NNP'
NN -> IN if the tag of the preceding word is '.'
NNP -> NN if the tag of words i-3...i-1 is 'JJ'
NN -> JJ if the tag of the following word is 'JJ'
NN -> VBP if the tag of the preceding word is 'PRP'
WDT -> IN if the tag of the following word is 'DT'
NN -> JJ if the tag of the preceding word is 'IN', and the tag of the followi
ng word is 'NN'
NN -> VBN if the tag of the preceding word is 'VBP'
VBD -> VB if the tag of the preceding word is 'MD'
NN -> JJ if the tag of the preceding word is 'CC', and the tag of the followi
ng word is 'NN'
```

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- Probabilistic Models for POS Tagging
- Relation Extraction
- Question and Answering